

## Flood Advice August 2018

This note is for information to volunteer flood wardens and community councillors.

As community volunteers we are local advisors in the flood management process, we supply a link between our community and (a) the emergency planning resources of local authorities and (b) Natural Resources Wales (NRW) producers of our flood plan and suppliers of the Floodline warning service.

Flood wardens and councillors advise residents and visitors to (A) Register with Floodline for warnings (B) Be prepared for flooding by having a plan. This is basically all; we are not emergency services, we have no role in a flooding event other than to also heed warnings and emergency services advice and have our own contingency plan which as with all residents depends on our personal circumstances.

The role can be helpfully expanded with some explanation in discussion and there are advisory resources / NRW flood packs available and currently we have a community flood plan website <http://your-biz.org/> we can find the site by Googling "Towyn Flood Plan" or "Kinmel Bay Flood Plan". The site contains the link to NRW for registration with Floodline and pages on before, during and after a flood.

Further work is ongoing on the site and I would very much appreciate any input, corrections, advice.

Our advisory role can be delivered on request, if for example someone asks you what to do or you can engage proactively by letting people know, particularly people you know who may have disability (medication / mobility). It can be reassuring for a lonely elderly resident to know there are simple steps to follow, you may help them prepare a simple plan so in the event of an emergency they are in a better position than if not knowing and at other times they have the reassurance of being somewhat prepared.

We should not entirely depend on emergency evacuation, it is itself a risky process, we should have a plan which may be as simple as going upstairs if we have 2 story accommodation, or taking steps to go somewhere safe early in the warning process particularly if we need to cater for disability or even pets in a single story property at an area of risk.

As with any advisory process the role is bi-directional; it is just as important to feedback observations which can help flood prevention, resilience, planning or preparation through the TKBTC Clerk as a focal point.